



POPS

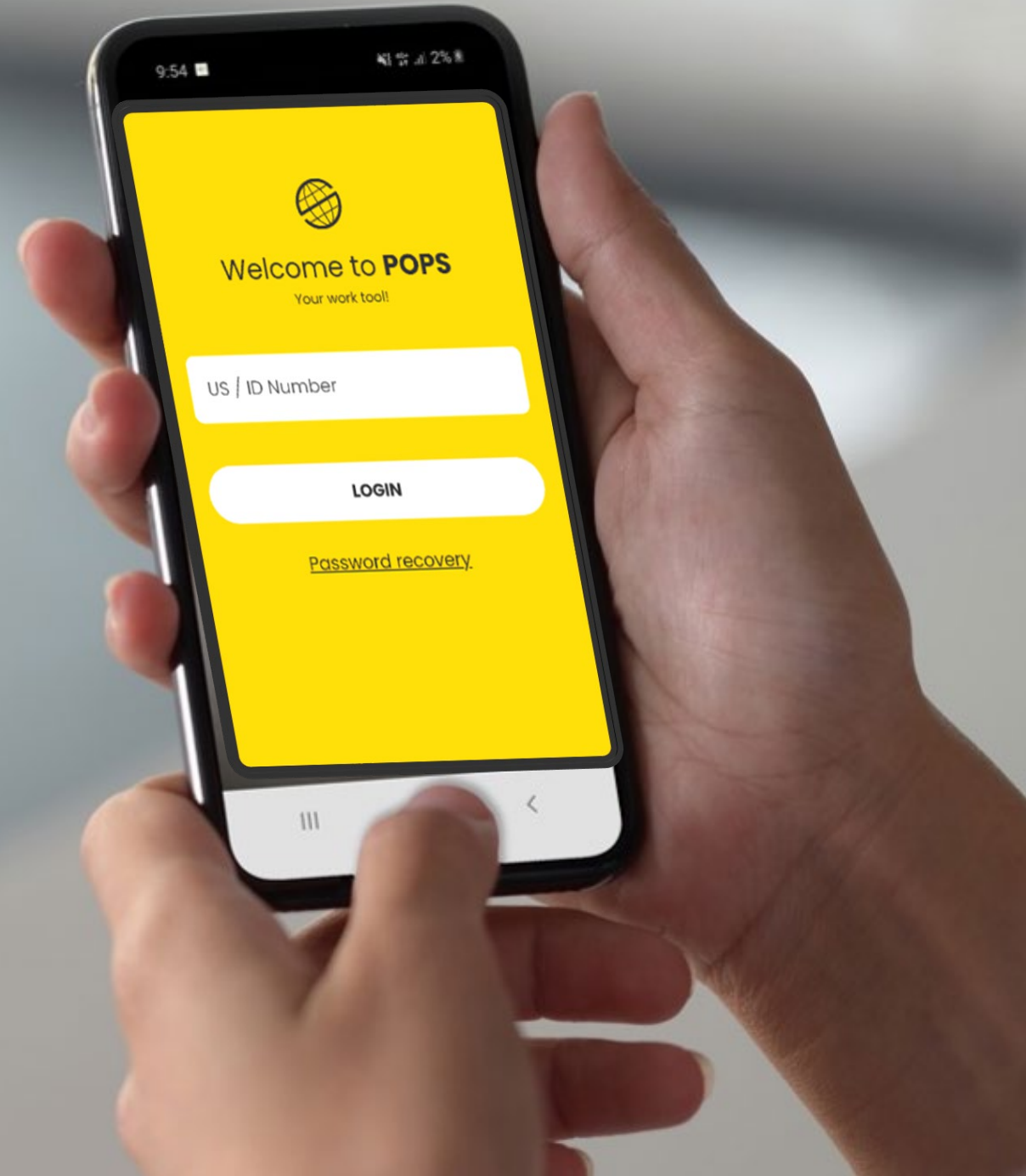
Prosegur Operations
Platform for Security



What is **POPS**?

POPS

- ▲ On site **Tasks Management**
- ▲ On site **Events / Incident Management**
- ▲ Bi-directional **Communication**
- ▲ **Collaborative** Security Network





1. Entire Security Services Management



2. Total Coordination



3. Prevention



4. Key data Management





Why POPS?

Before POPS

Data gathered manually or through spreadsheets and most of daily service reports, weekly and monthly reports were done manually.



Reports in
different forms



Not
connected
information



Potential
Security
Breaches



Information
not available
in real time

From POPS

Our Officers gather data in real time through the app and execute their tasks in coordination with the SOC to transform it in valuable information for our Customers



Digital Processes



Smart
Reports



Information
blending and
Analysis



Real Time
information
availability



Bi-directional
communication



Confidentiality

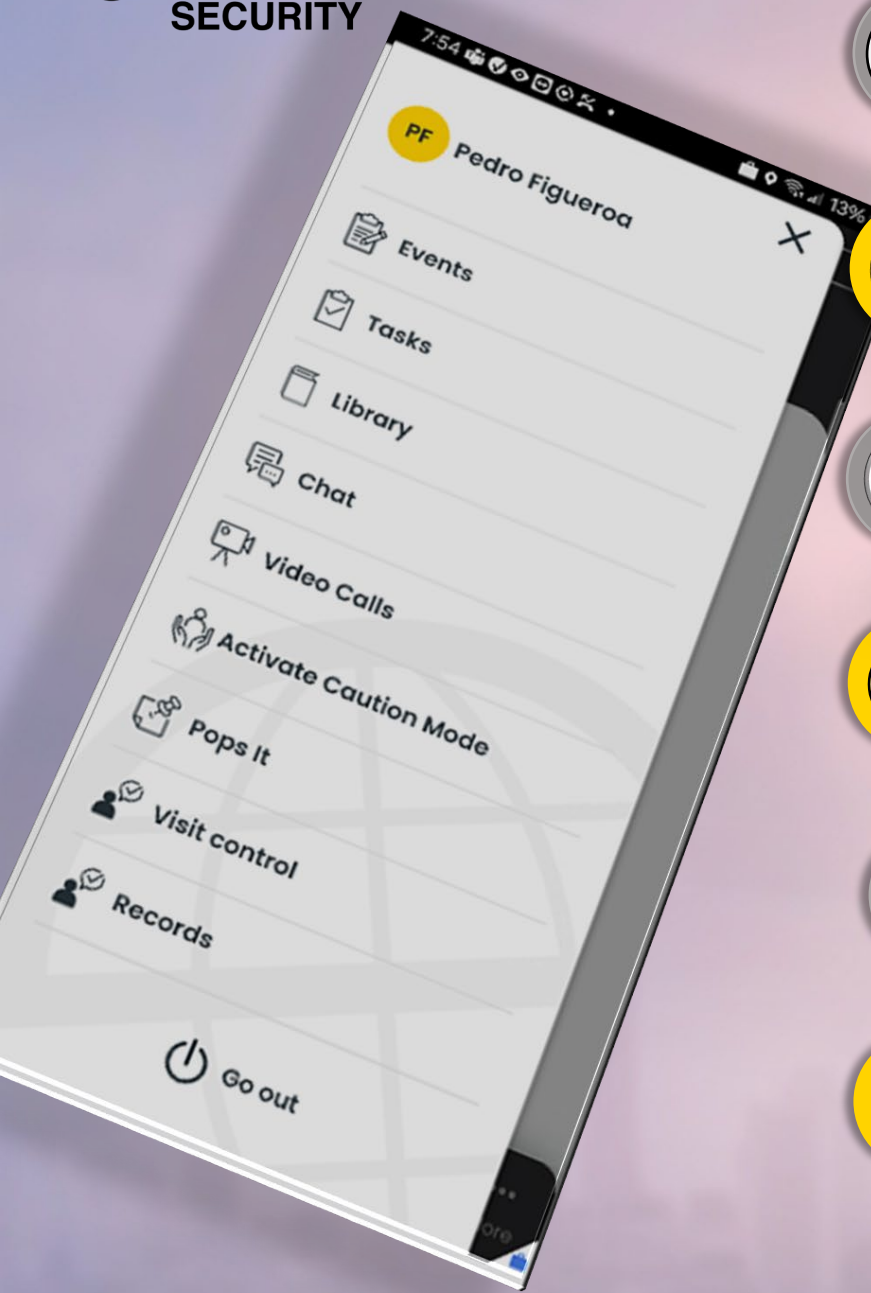
POPS

Main Functionalities





PROSEGUR SECURITY



VISITOR MANAGEMENT

Ability to create visitor logs from mobile device



EVENTS

An Event is registered when something different from the usual is detected, that affects or is a threat to the people, property or facilities that are being guarded.



TASKS

A Task registers the set of actions, verifications and basic inspections to be carried out daily or periodically in order to prevent and detect possible risks that may affect the people, property or facilities in custody.



CAUTION MODE

In risky situations you can request remote monitoring, and in a risky situation it can be activated with a voice pattern or keystroke



PATROLS

It is an obligation committed to the client. Each round is composed of a set of points that are carried out in an order within a route



OFFLINE MODE

In areas where cellular service may be poor, officers can active offline mode and continue to work normally



CAPACITY CONTROL

It allows to control the capacity limit in real time for the number of people or vehicles that are in a work Center



NOTIFICATIONS

Ability to send mass notifications. Will send warnings, accompanied by measures to be adopted to prevent and reduce risks.



POPS-IT

The employees can send and receive notes from coworkers within the work site, or leave a reminder for themselves.



INSTANT MESSAGE

Creating a communication network between devices assigned to a work site/s, through a secure chat within POPS.



VIDEOCALL

Employees will be able to contact SOC when they need it, and answer any questions or operational needs



LIBRARY

It makes it possible to host in POPS all the documentation related to the job: SOP's etc.

NOTIFICATIONS

Sending Notifications

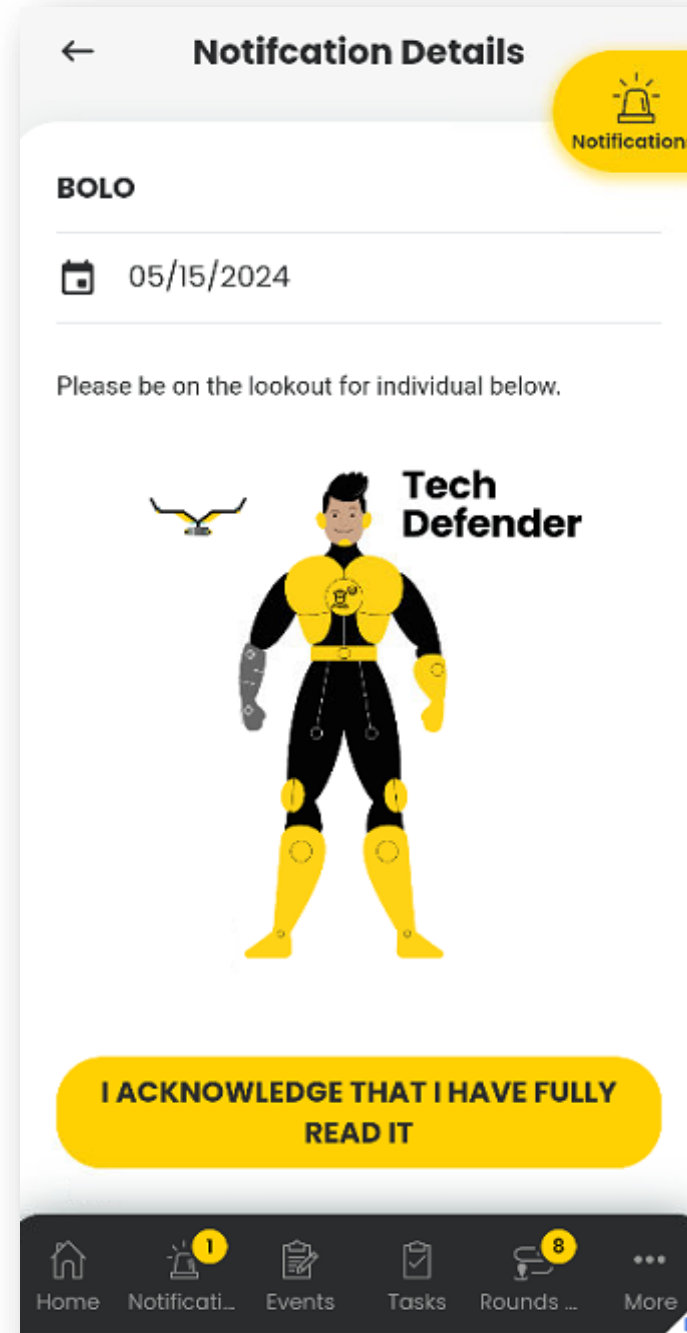
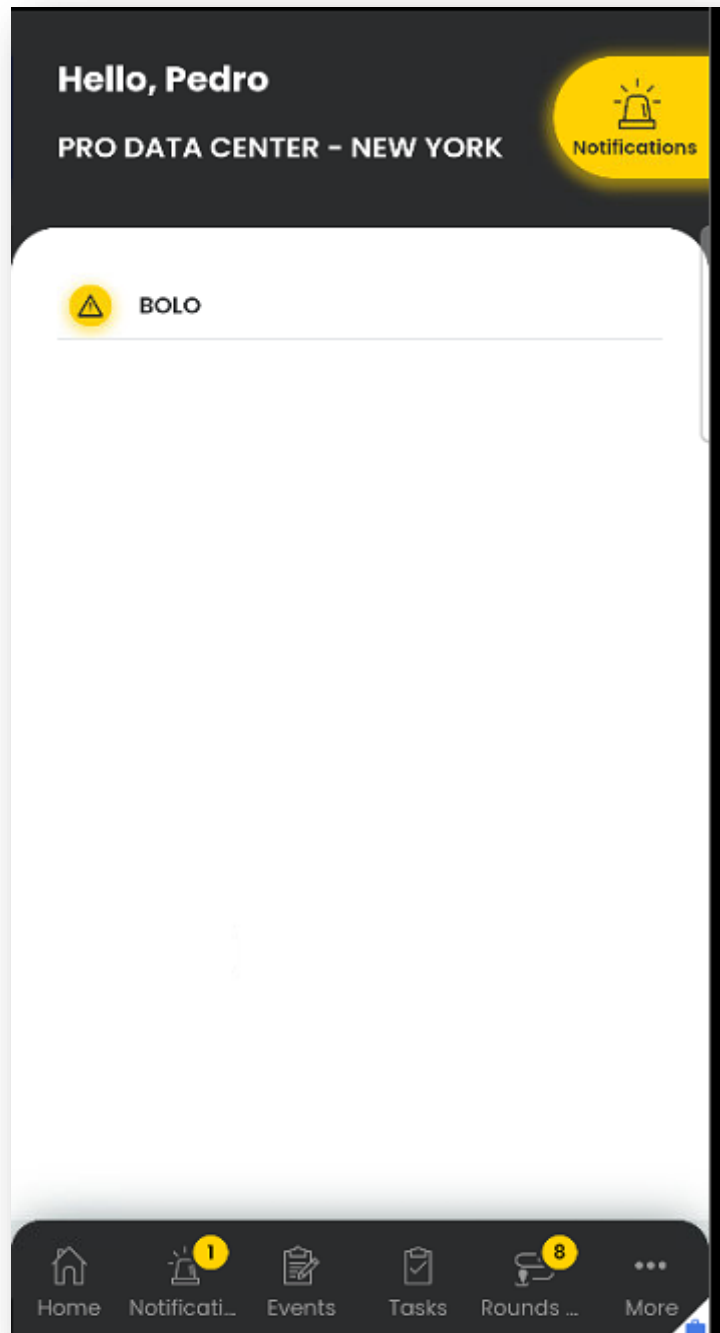




Ability to send to multiple clients, sites with the click of a button

Ability to add attachments to alerts/notifications

8



- Immediate notification to assigned mobile devices
- Home Screen Notification
- Mandatory Read (optional)



**PROSEGUR
SECURITY**

Events & Tasks

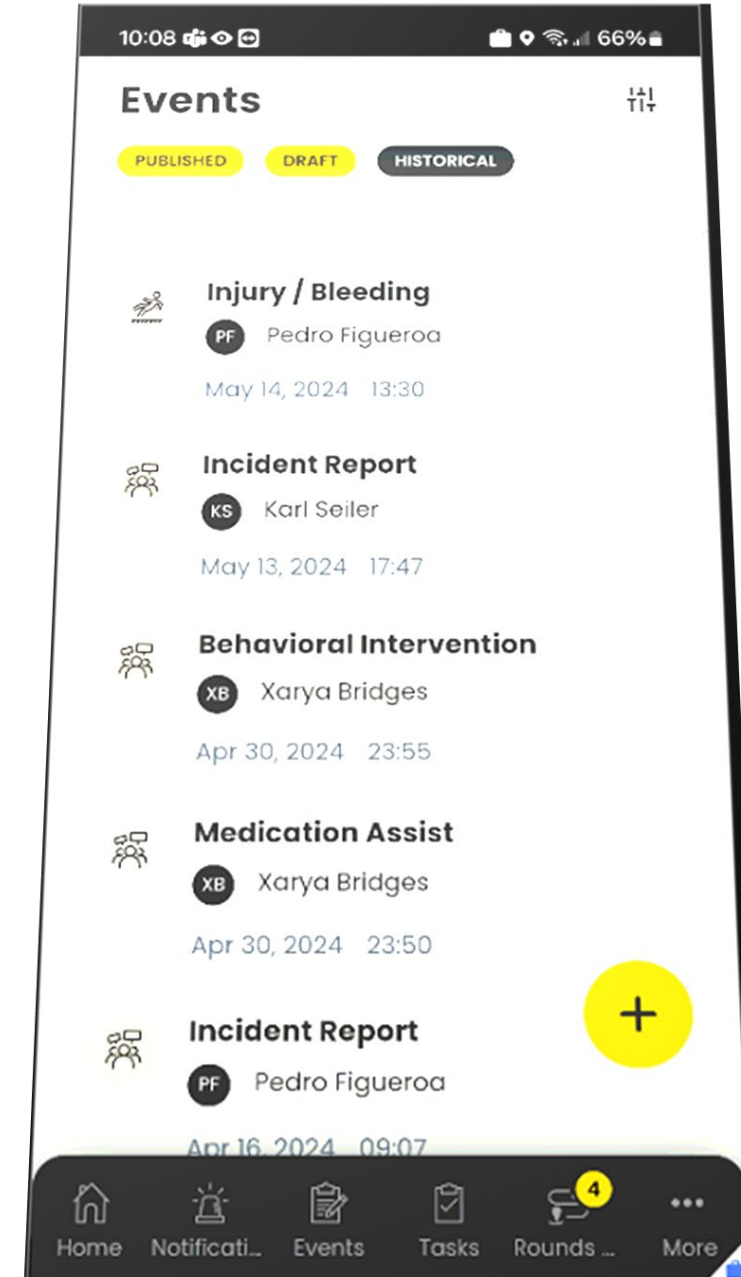




Capturing Information

Events and Incidents

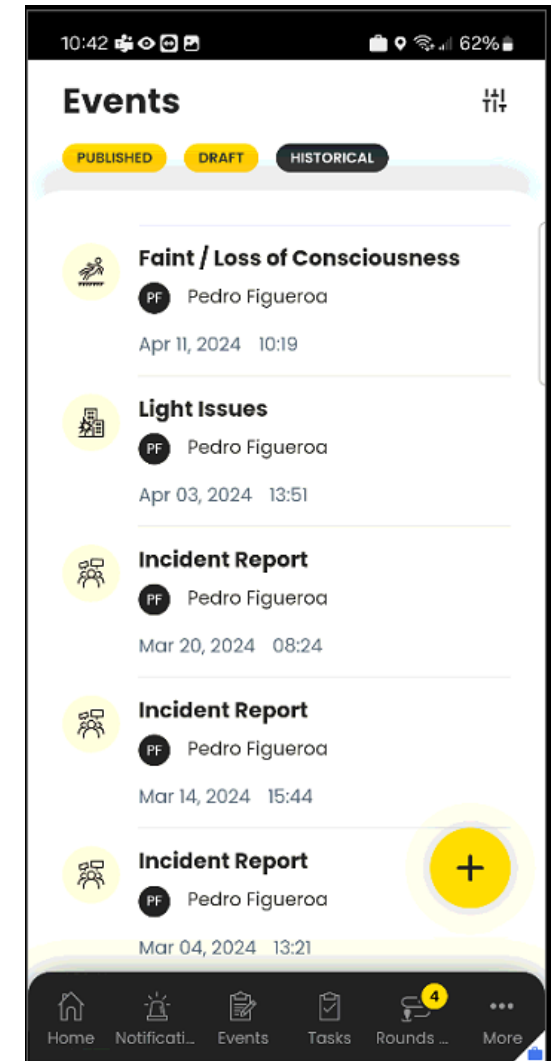
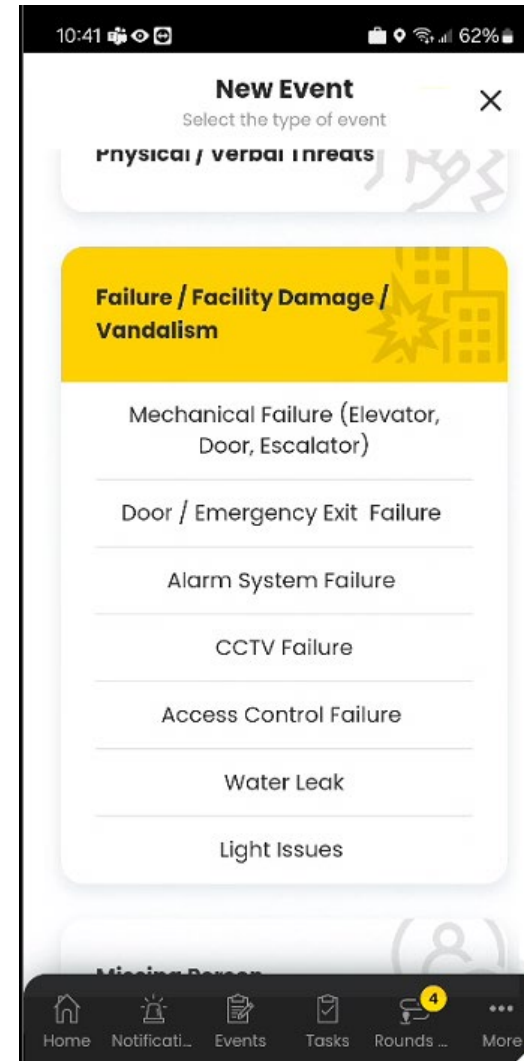
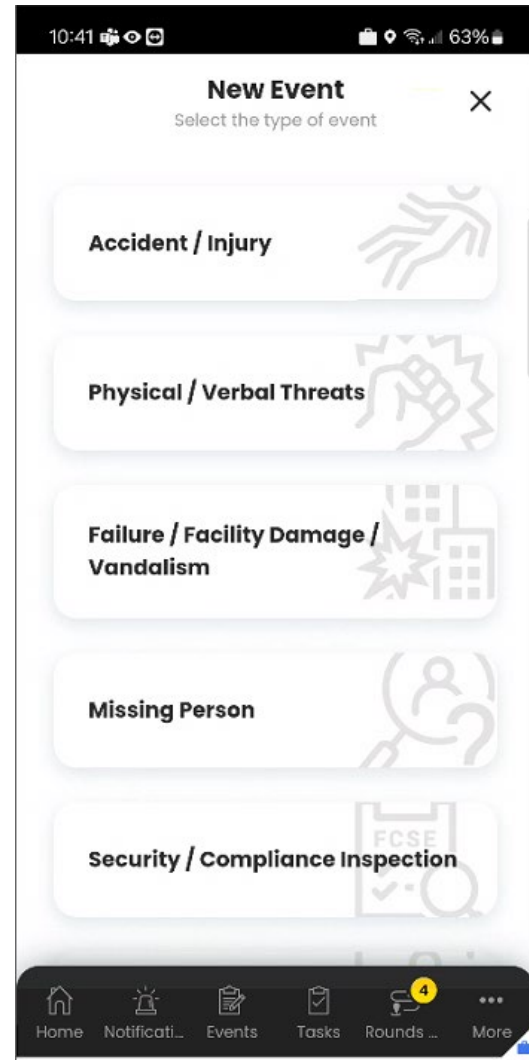
The Security Officer registers in POPS all the relevant information of the events, as well as the incidents that have occurred within the customers' premises. Everything is structured by level of families and types with a different level of importance. This enables you to register detailed information of each event that has taken place. And you can also attach images or any type of document.





Families and Types

With POPS it is possible to create **dynamic and personalized forms** depending on the interests of the customer and what information they want to capture





Capturing Events

10:41 [status icons] 63%

New Event

Select the type of event

- Accident / Injury
- Physical / Verbal Threats
- Failure / Facility Damage / Vandalism
- Missing Person
- Security / Compliance Inspection

[Bottom Navigation Bar: Home, Notificati..., Events, Tasks, Rounds ... (4), More]

10:51 [status icons] 60%

New Event

Select the type of event

- Accident / Injury**
- Health Concern (Medical)
- Injury / Bleeding
- Death
- Faint / Loss of Consciousness
- Physical / Verbal Threats
- Failure / Facility Damage / Vandalism

[Bottom Navigation Bar: Home, Notificati..., Events, Tasks, Rounds ... (4), More]

10:54 [status icons] 59%

Incident Summary

* Date and Time

05/14/2024, 10:52 AM

* Incident Type

- ☒ Accident
- ☐ Complaint (Client Concern)
- ☐ IT - System Failure
- ☐ Lost or Stolen Item
- ☐ Prohibited, illegal, or Suspicious Activity
- ☐ Property Damage
- ☐ Hazard or Unsafe Condition
- ☐ Unsecured Area
- ☐ Vehicle Accident

[Bottom Navigation Bar: Home, Notificati..., Events, Tasks, Rounds ... (4), More]

10:55 [status icons] 59%

Injury / Bleeding

- Incident Summary ✓
- Subjects and Witnesses ✓
- Additional Info ✓

SEND EVENT

[Bottom Navigation Bar: Home, Notificati..., Events, Tasks, Rounds ... (4), More]

Family and Type

Information

Send



Task Management

The Security Officer also records their own activity. Task may be predefined and programmed tasks (patrols, inspections, etc) If that's the case, they will receive an alert to the device reminding them that a task is due and is set to expire. For all other task, they will have to record the activity that is done according to the task that occur during the working day. **This allows us to know the activities done by the security team at any time.**

The screenshots illustrate the task management workflow in a mobile application:

- New Task:** A screen titled "New Task" with the subtitle "Select the type of task". It features three main categories: "Client Specific Requests", "Daily Activity" (highlighted in yellow), and "Inspections". A bottom navigation bar includes icons for Home, Notifications, Events, Tasks, and More.
- Daily Activity Report:** A screen titled "Daily Activity Report" showing a list of tasks with their status. The tasks and their status are: Security Shift Report (red X), Tour (red X), Officer Status (red X), and Shift Report (red X). A large yellow "START" button is at the bottom.
- Security Shift Report:** A screen titled "Security Shift Report" with fields for Date, Tour, Shift Report, Date/time, and Signature. A note states: "SECURITY GUARD MUST LOG EACH SECURITY CHECK, DELIVERIES, INCIDENTS AND ANY PERTINENT INFO TO BE PASSED ON TO THE NEXT SHIFT". A red "Required field." message is shown below the Date/time field. A "Click to sign here" link is provided for the signature. A yellow arrow button is at the bottom right.
- Daily Activity Report (Completed):** A screen titled "Daily Activity Report" showing the same list of tasks as the previous screen, but all are now marked with green checkmarks, indicating completion. The tasks are: Security Shift Report, Tour, Officer Status, and Shift Report. At the bottom, there are "PAUSE" and "FINISH" buttons.



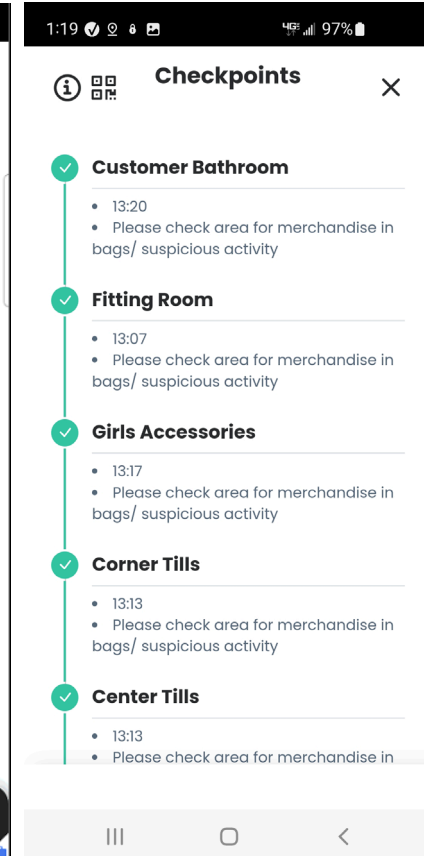
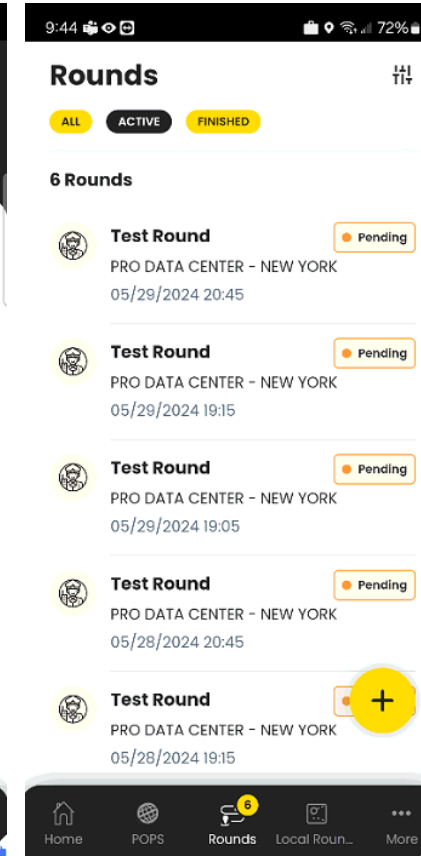
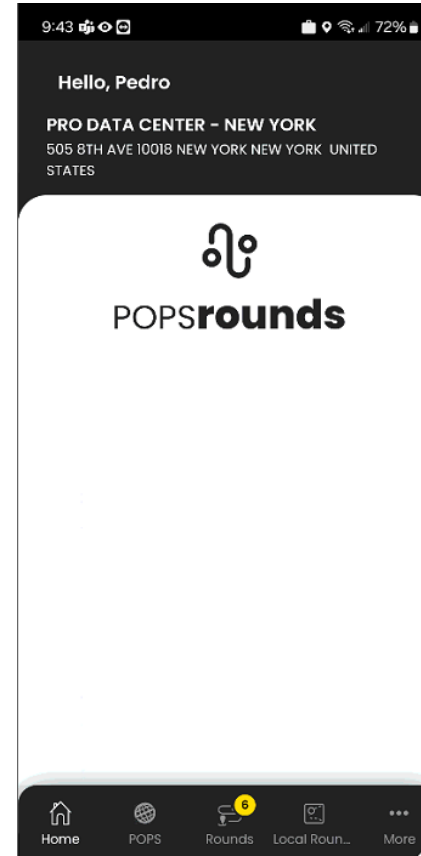
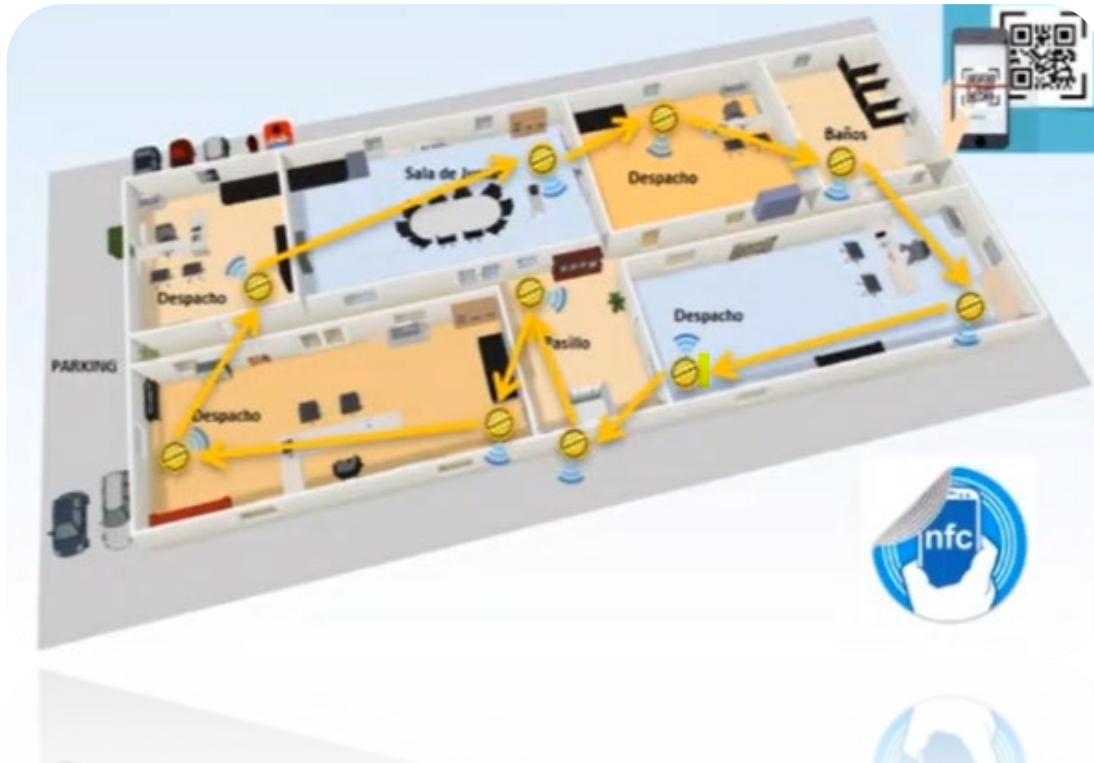
POPS Features



NFC or QR code.

Configurable, Checking Guide in each check point

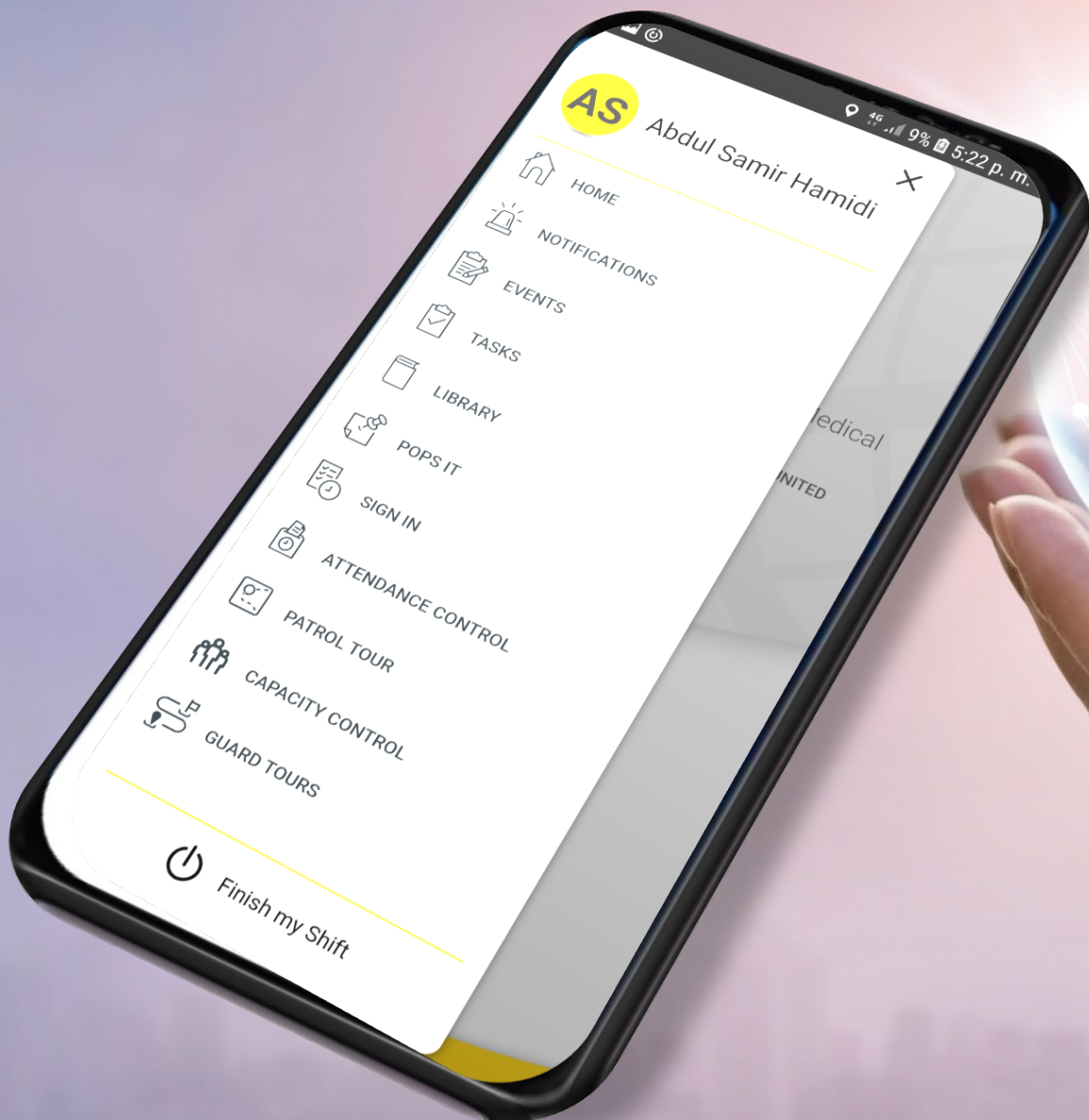
Our Officer can also generate real time events, attaching comments or images





PROSEGUR POPS Functionalities

SECURITY



Forms / Templates
Are
CUSTOMIZABLE

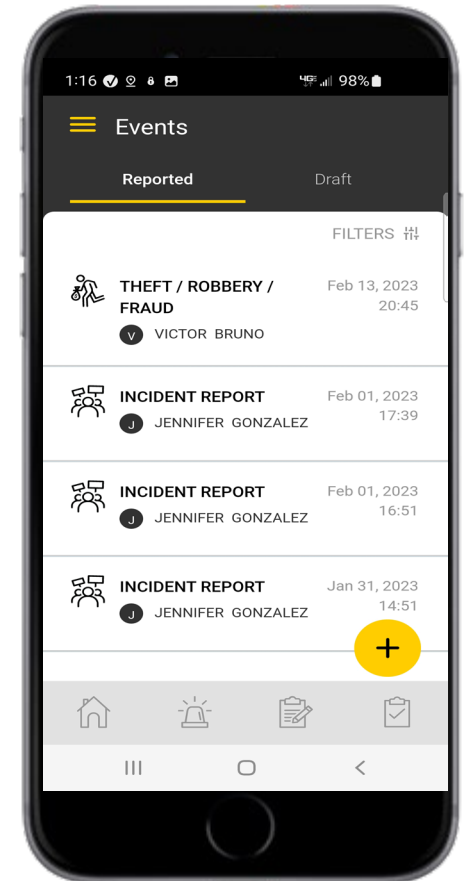
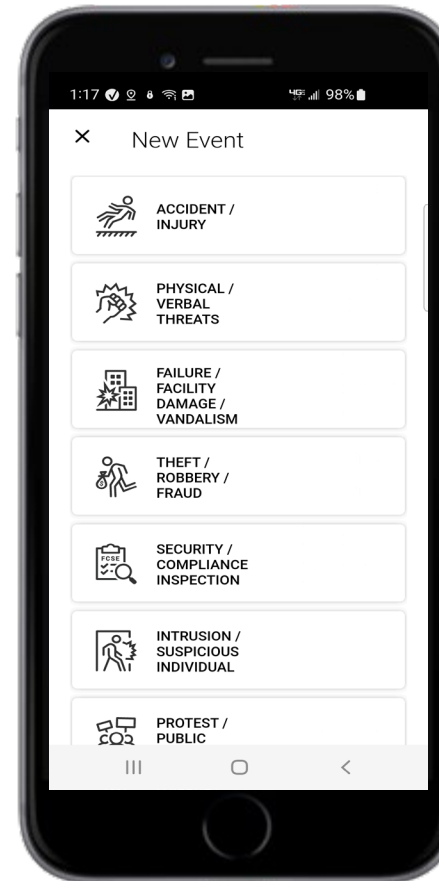


POPS Functionalities



CUSTOMIZED AND DYNAMIC FORMS

With POPS you can build dynamic and customized forms according to each customer's requirements and their sector of activity.





Form creation with simple drag and drop

Forms Field

Text Field

Numeric Field

Logic Field

List of options

Dropdown

date and time

Registry

Label

Attach

Weighted measure

Valuation

1 New Section1

Drag element here

1. New Logic Field

2. New Datetime Field

3. New List of Options

4. New Text Field

2 New Section2

Drag element here

1. New Table

1. New Datetime Field

2. New Text Field

3 New Section3

Drag element here

We can create forms with a quick turnaround using are simple drag and drop feature.

We can collect as much data as need on a single form



Physical / Verbal Threats Physical Altercation

Type of Event: Physical Altercation

Category of Event: Physical / Verbal Threats

Activity Id: 6263344

User: US01325816

Associated Site : Pro Data Center - Deerfield

Address:

598 Hillsboro Technology Dr
Deerfield Beach, Florida 33441

Execution Date: 05/08/2024 09:04

POPS



Physical / Verbal Threats Physical Altercation

POPS

Incident Summary

Date and Time: 05/08/2024 09:02

Incident Type: Policy Violation

Incident Location: Employee breakroom

Incident Description : Two employees were involved in a physical fight

Result: Resolved without incident

Police involved: No

Serious Injury or death: No

Policy Violation: Yes

Subjects and Witnesses

Subject Name: Mike Smith and Bill Jones

Detection Way: Visual/Security Officer

Witnesses: John Doe

Management Notifications: No

Additional Info



Physical / Verbal Threats Physical Altercation

POPS

Incident Photos



Additional Remarks:

Situation was resolved and incident reported to management.



POPS Features

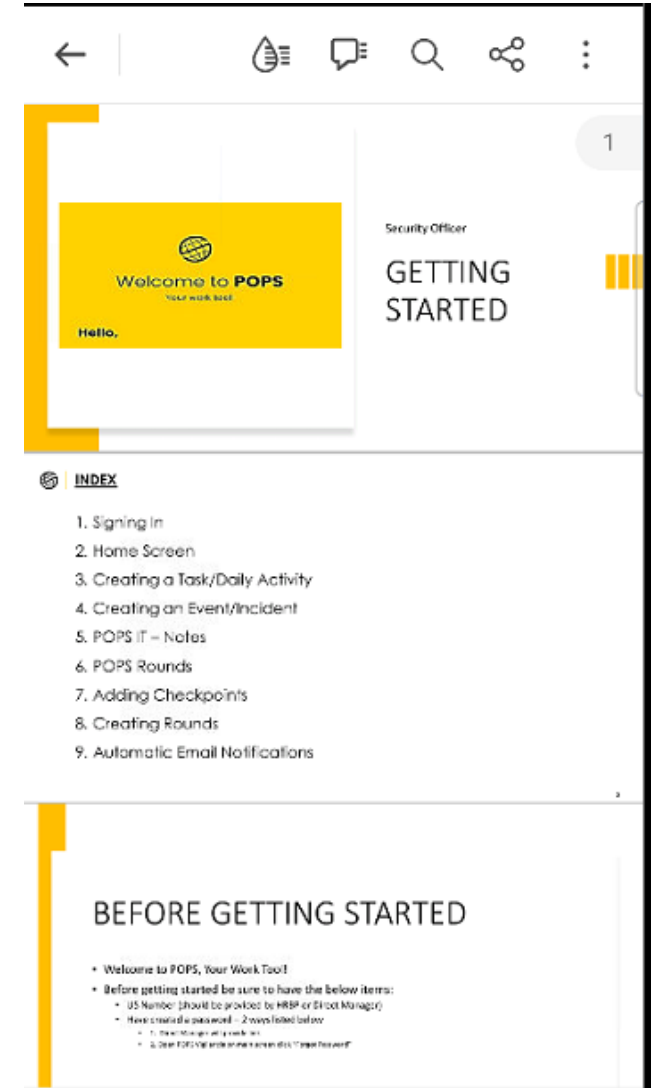
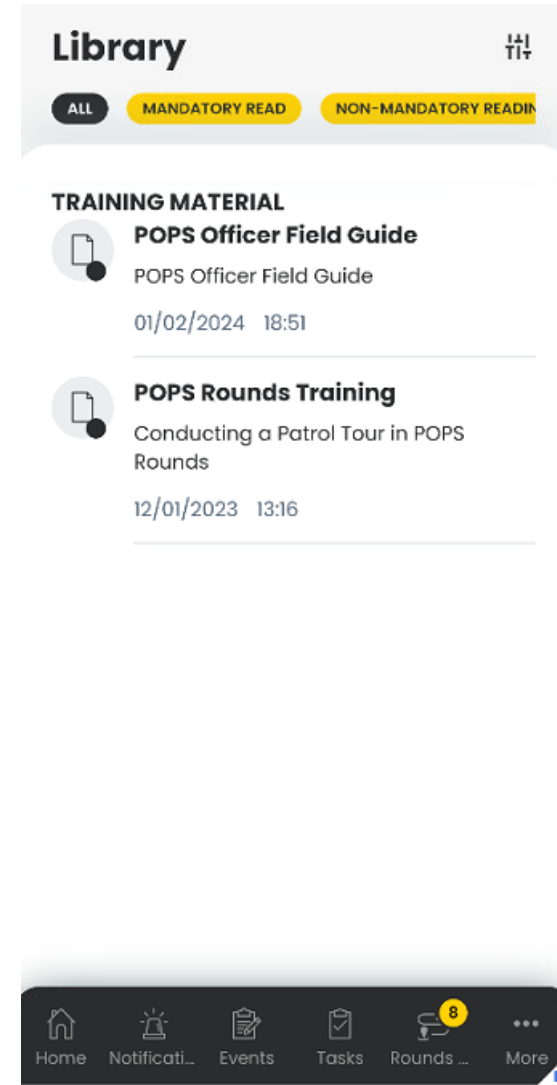


LIBRARY

POPS has a library for each of the services, in which the general and specific procedures, the Occupational Risk Prevention protocols, as well as the functions to be developed in each of the security posts in the service are digitized.

POPS records the reading of the procedures and protocols that are determined necessary in each service by the guard.

This allows an immediate, online and simultaneous update of all services, being notified of the news to each of the guards through their user.



CONNECT Client Portal





Why is **POPS** so important?

Because it is the first step in the process

1.

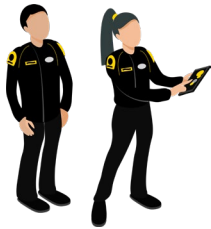


2.

3.

POPS MOBILE

Guards connected in
real-time



POPS iSOC

iSOC operators



POPS DB

BI Analysts



CONNECT

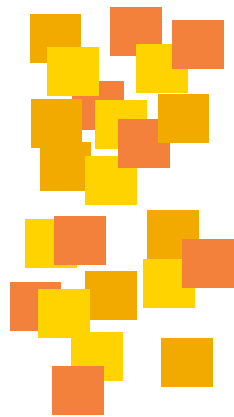
Customer Management +
Prosecur Analysts/experts



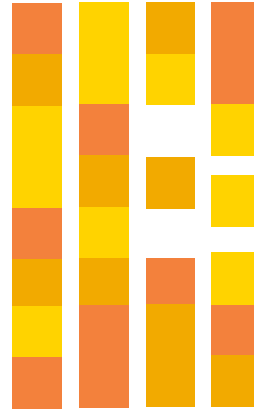


Hybrid Security Model

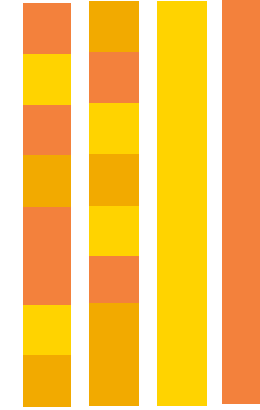
Transforming Data into Intelligence



POPS
ESS



iSOC



CONNECT

DATA

- ▲ We capture **large amounts of data**, from multiple sources, which we **analyze** to obtain valuable **information**.

INFORMATION

- ▲ The **information** must be sorted to select what is really important, **transforming** it into **business intelligence**.

INTELLIGENCE

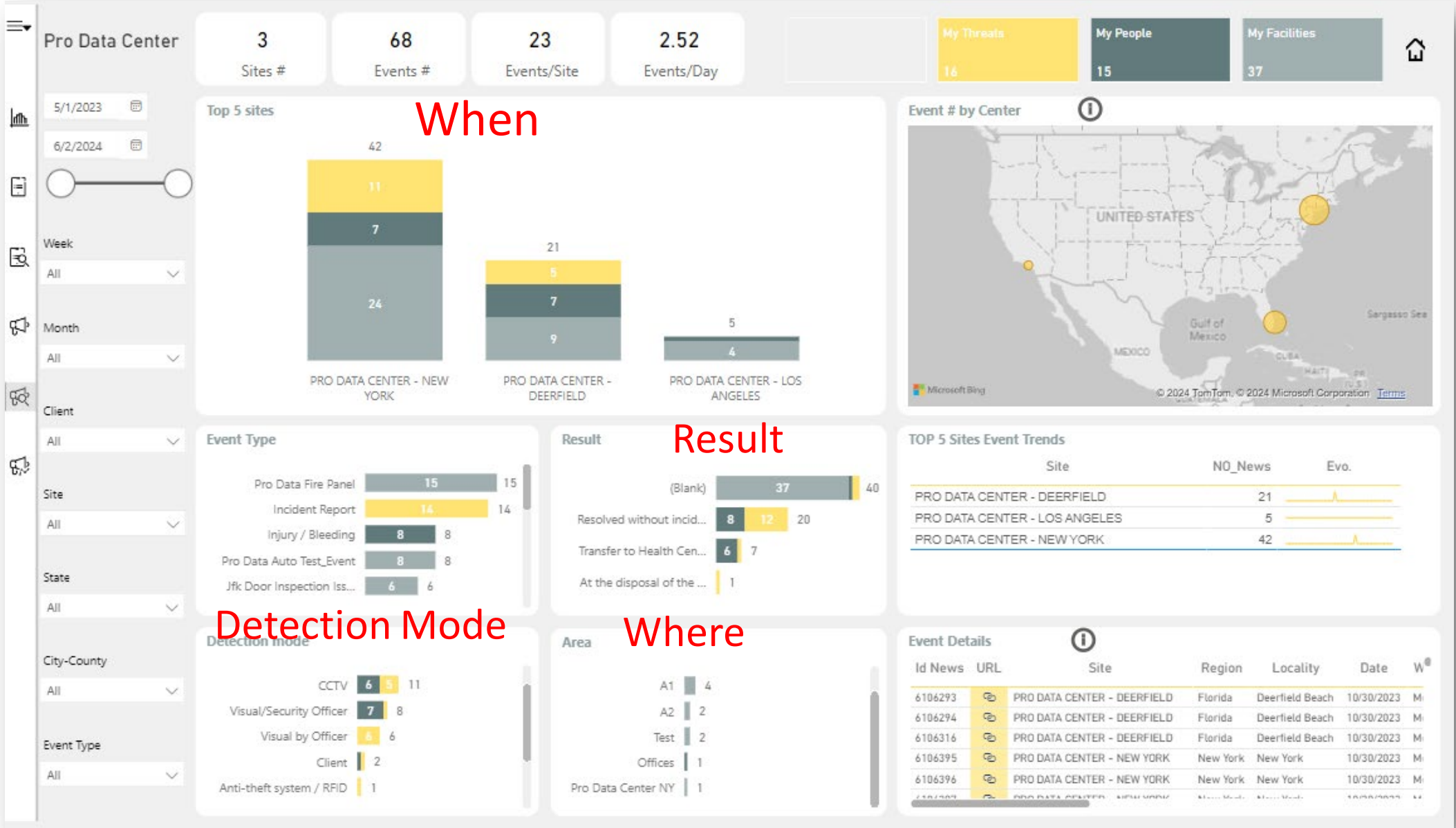
- ▲ **Intelligence** facilitates decision making, **empowering your business** and providing a differential value.



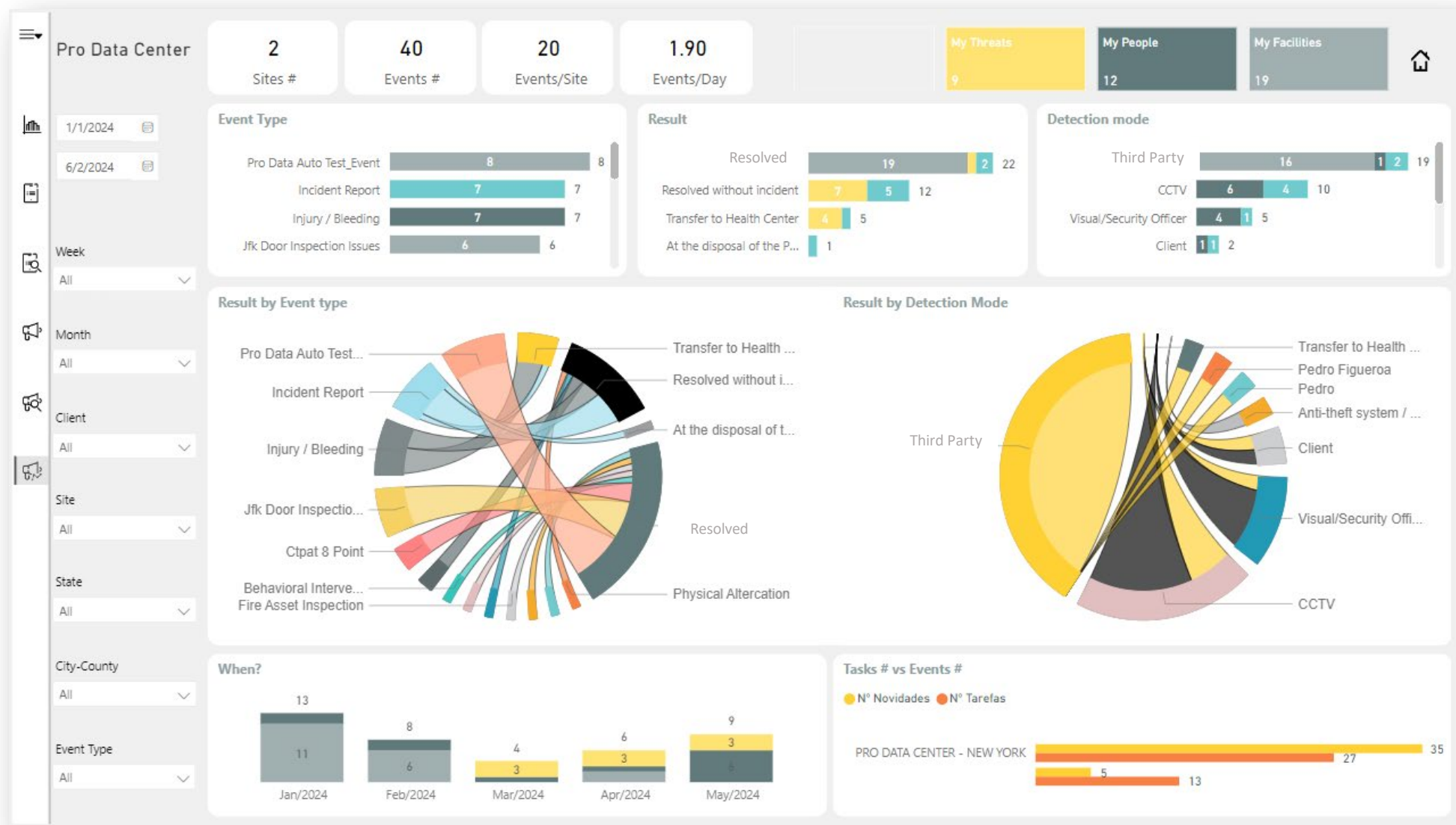
"The main advantage of data is that it tells you something about the world that you didn't know before."

Hilary Mason

- Collection of proper data allows for a more robust Power BI



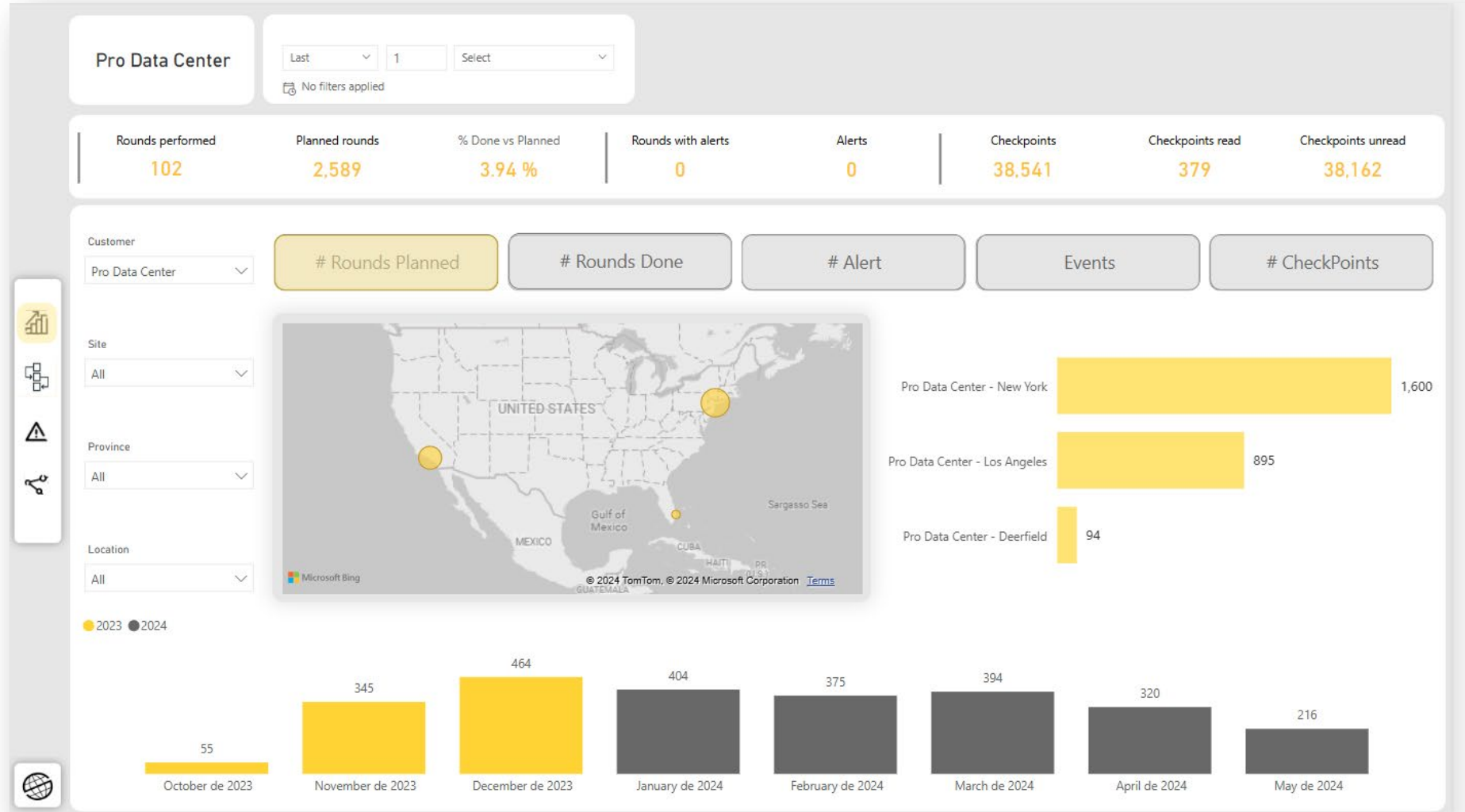
- Interactive Dashboards
- Full event analysis
- Easily identify your most recurring issues





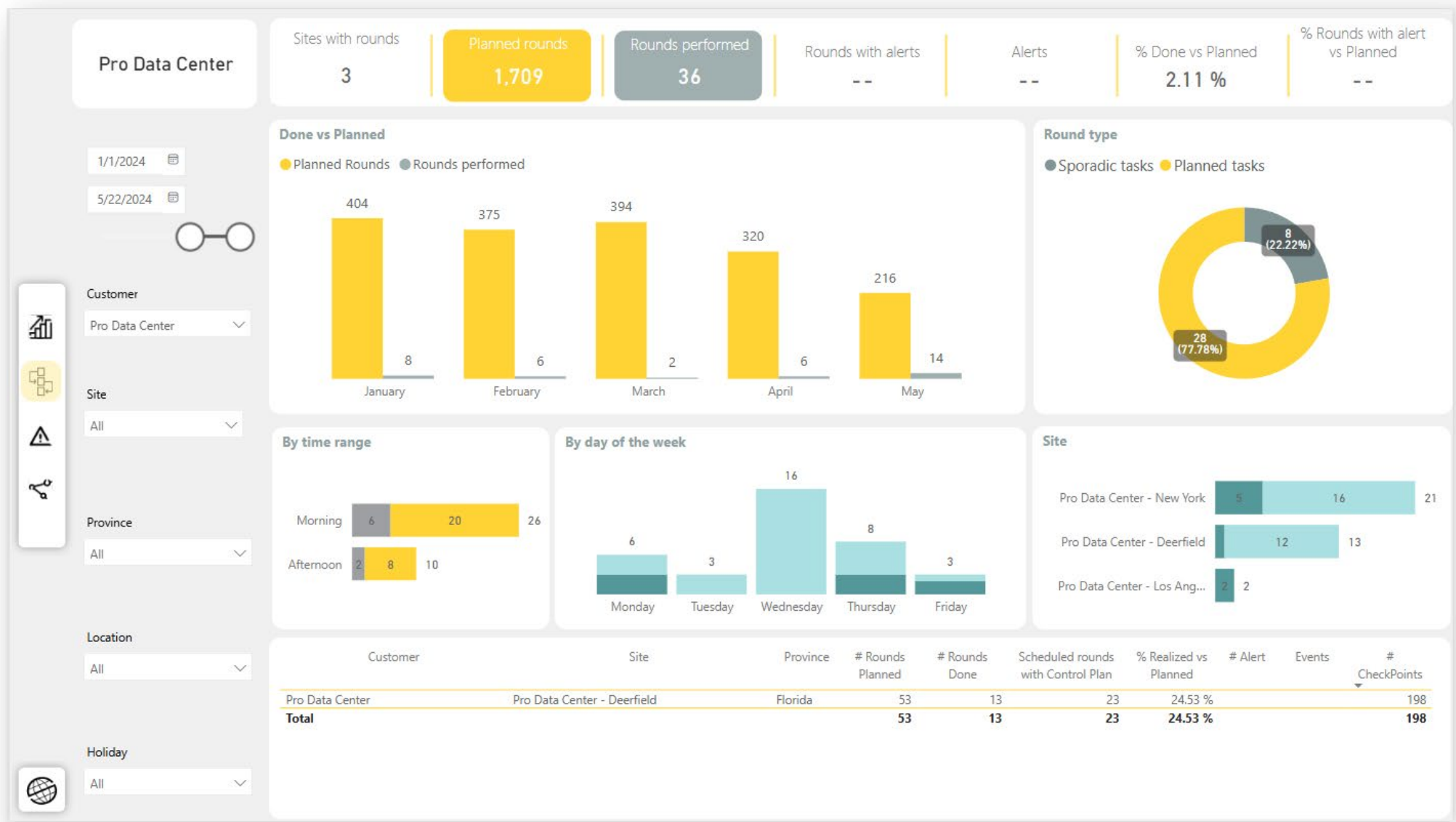
Rounds Dashboards

- Breakdown of Rounds by Client/Site
- Easily identify when officers are not completing planned rounds





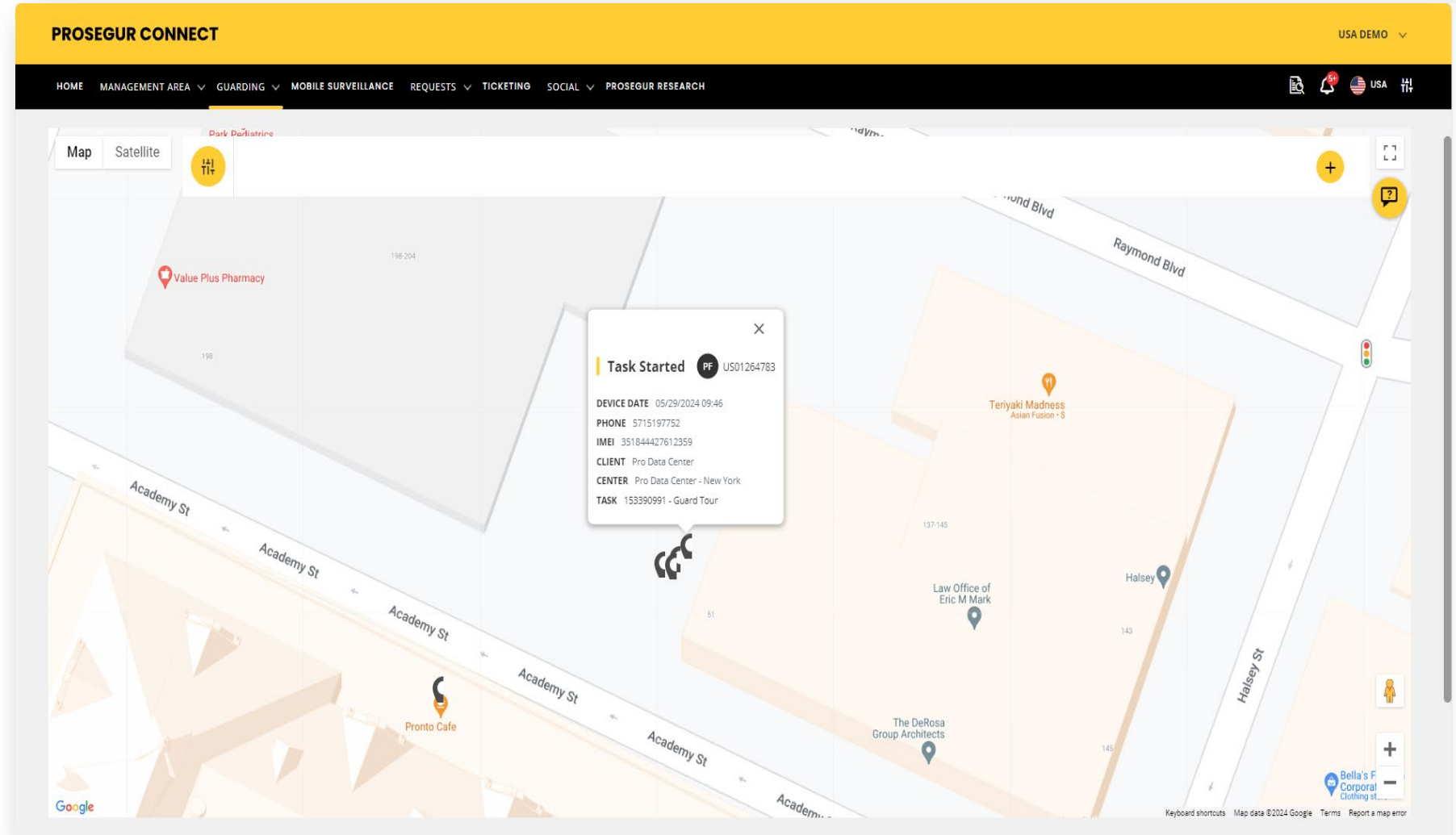
- Detailed Round breakdown
- Interactive Data by site, time range, and day of the week
- Filter for specific date range





Ability to view Task/Event Geolocations

- Ability to view Geolocation of where events and task are being completed
- Ability to filter by type of task and event



Upcoming Features and Recent Enhancements

- Automatic User Creation
- Auto Saving of DAR
- Multi-Site GPS Logon
- Facial Recognition
- SMS Messaging
- Winteam Integration
- Client Service Request
- POPS One
- iOS (iPhone) POPS Version



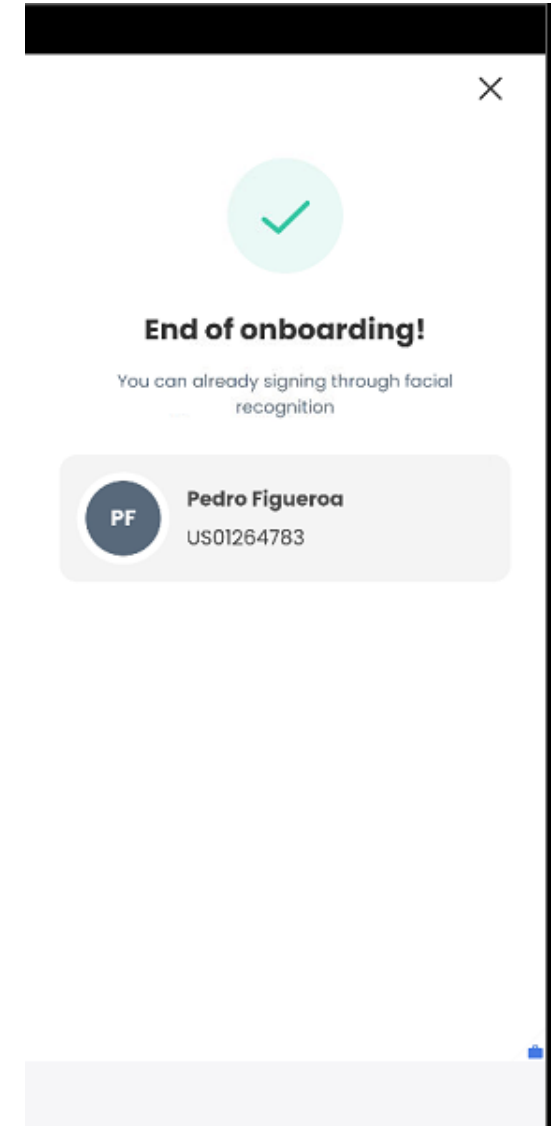
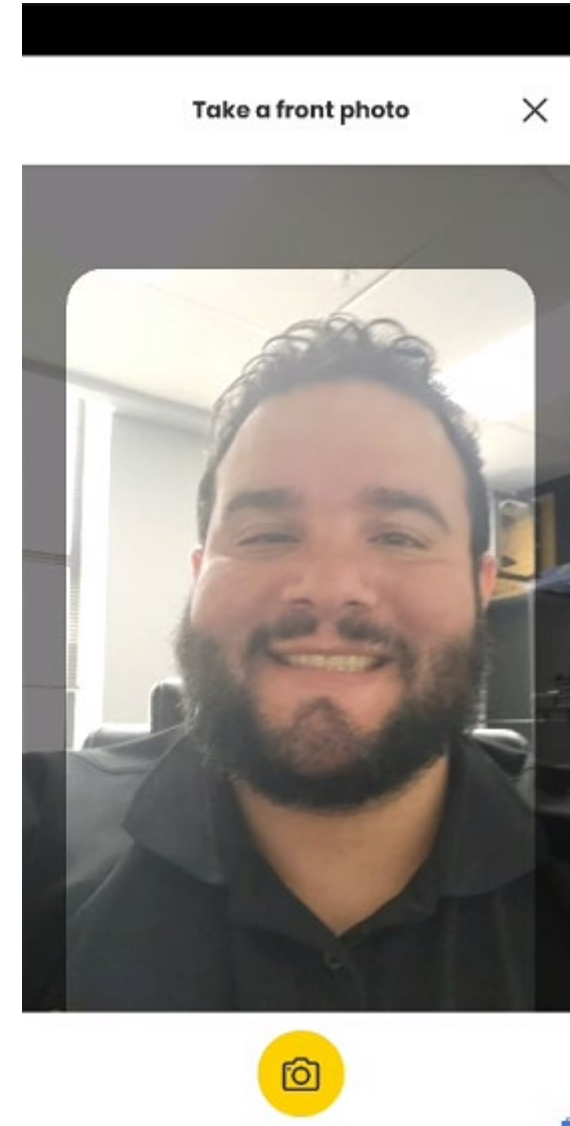
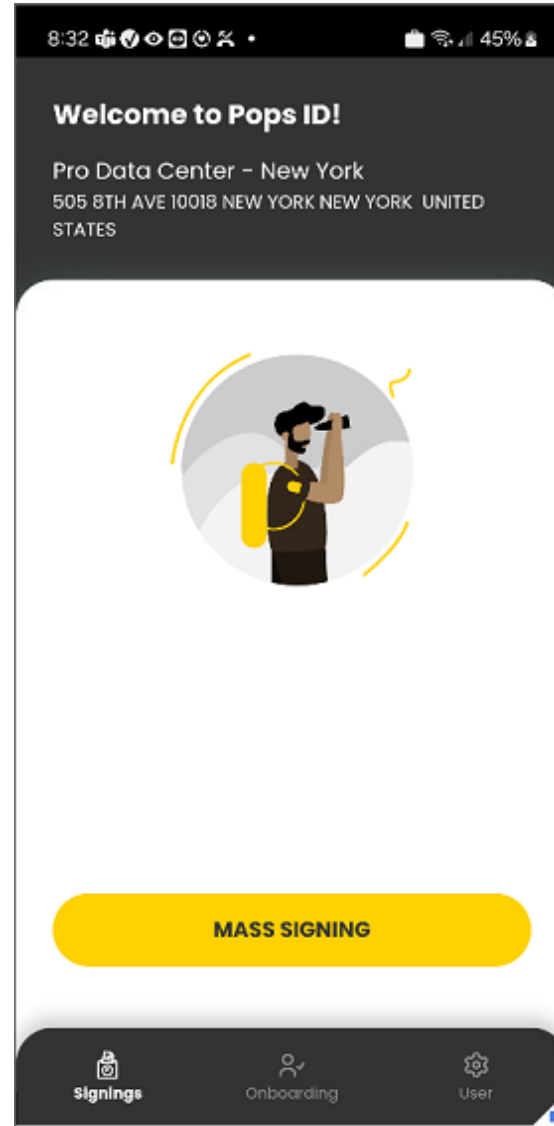


Improvements to Acces with Facial Recognition

Intergration of POPS ID

Using our POPS ID Platform, Officers can onboard into the sytem using facial recognition

Feature allows quicker access into the POPS platforms





Customer Service Request

Service Request

Customers will have the ability to place service request via “Request” feature in CONNECT

These request can range from additional coverage, special event coverage, Fire watch, etc.

HOME → REQUEST → IMMEDIATE REQUEST

IMMEDIATE REQUEST

Insert Request Code

DOWNLOAD

CODE	TYPE
0 a 0 from 0 records	

NEW REQUEST

Service Request

ZONE *
Pro Data Center

CLIENT *
Pro Data Center

SITE *
Pro Data Center - Deerfield ✕
Enter Name

BUSINESS
Surveillance

TYPE OF REQUEST *
St Additional Coverage

Pro Data Center - Deerfield : 598 Hillsboro Technology Dr 33441

CLOSE ACCEPT



What is POPS One?

POPS One is a stand-alone version of POPS that allows clients to fully manage the application with the ability add USERS and SITES on their own.

Ability to have both Prosegur and Non-Prosegur employees (subcontractors, client employees) utilizing the system.

Client managers can:

- Assign New Users
- Roles and Permissions
- Manage Sites

POPS One offers us the ability to sell POPS as a stand-alone software package separate from guarding services.

POPS One provides all the same powerful Business Intelligence of Connect





POPS / Connect Best Practices

1. Prepare in advance



- ▲ Involve IT – Sites & Employee details, Phones, etc.
- ▲ Understand client's needs and help them understand our offerings

2. Analytics



- ▲ We can provide analytics only if we have valuable data
- ▲ What questions should be asked at each checkpoint?
- ▲ What information is needed for every incident?
- ▲ What other form can we create for them?

3. Training



- ▲ GMs and Supervisors need to be fully trained
- ▲ Client needs to be trained on the tools' usage

4. Use it / Own It



- ▲ Are the rounds being performed?
- ▲ Are the Events or other Forms being used?
- ▲ As we use it... what can we add that's valuable?

Thank you!